We are glad we chose Northwest.
Continually Improving Our Services and Technology to Provide Health-Care You Can Count On

Assuring Northwest Health System provides high-quality care to the patients we serve in our hospitals and clinics in Northwest Arkansas requires regularly investing in new services, programs, facilities and technology, recruiting highly qualified physicians and staff to the area and improving access to benefit patients, their families and friends and all members of Northwest Health System team.

Nationally Accredited Bariatric Surgery (Surgical Weight Loss) Program

Northwest Medical Center-Springdale in Northwest Arkansas meets all criteria as a Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program Comprehensive Center (MBSAQIP) according to national quality standards established to deliver safe, high quality bariatric patient care. Read more about this program on page 8 of this brochure.

New Dedicated Pediatrics Unit with NWA’s Only Pediatric Hospitalist

If your child has to be hospitalized, our new 8-bed Pediatric Unit is now open on our Bentonville hospital campus with Northwest Arkansas’s only pediatric hospitalist on site to manage your child’s care in collaboration with his or her pediatrician. The new Unit is staffed by specially trained nurses and staff who focus on the care of pediatric patients.

New Pediatric Urgent Care in NWA with Extended Hours

Our new Northwest Pediatric Convenient Care clinic in Northwest Arkansas opened recently offering extended hours of service to pediatric patients from 3 pm to 11 pm on weekdays and from 8 am to 8 pm on weekends. Northwest Pediatric Convenient Care is located in Springdale. (See clinic #40, listed on page 9)

New Urgent Care Clinics

Three of our Northwest Health System clinics are open from 8 am to 8 pm seven days a week now providing urgent care for minor injuries and illnesses. (Clinics are listed on page 9.)

Willow Creek Women’s Hospital - The Only Dedicated Women’s Hospital in NWA

Northwest Medical Center–Willow Creek Women’s Hospital in Johnson is Northwest Arkansas’s only dedicated women’s hospital offering a Level III Neonatal Intensive Care Unit (NICU) with 24-hour, on-site neonatology coverage. Willow Creek Women’s Hospital’s décor has also undergone a facelift to assure our patients are cared for and recover in a spa-like environment designed to enhance healing.

Maternal Fetal Medicine Coverage for High Risk Pregnancies

For women with high-risk pregnancies whose obstetricians feel a need to consult a specialist, Northwest Health System has the only maternal fetal medicine specialist in the area making it possible for high-risk moms to get specialty care close to home.

Northwest Neonatal Graduate Clinic

For babies who “graduate” from our NICUs, the physicians at Northwest Health System developed a much needed follow-up program for babies and their parents called the Northwest Neonatal Graduate Clinic. This program follows NICU babies and families for two years after discharge from our NICU to allow monitoring of the baby’s development and provide support to families. This is the first and only program of its kind in NWA.

3D Mammography Technology to Detect Breast Cancer Early

On the campus of Willow Creek Women’s Hospital, the Northwest Breast Imaging Center was first in the region and the only facility in Washington County to offer 3D mammography. This service has been

CEO message, continued on page 10
CLINICS

URGENT CARE  WALK-INS WELCOME FOR MINOR EMERGENCIES

1. Northwest Medical Plaza–Eastside  |  2158 Butterfield Coach Road, Suite 100, Springdale, AR 72764
   Everyday: 8am-8pm  479-757-5026

2. Northwest Medical Plaza at Pinnacle  |  2000 S. 42nd St., Suite 100, Rogers, AR 72758
   Everyday: 8am-8pm  479-273-9173

3. Northwest Medical Plaza–Wedington  |  3399 W Black Forest Dr., Suite 2, Fayetteville, AR 72704
   Everyday: 8am-8pm  479-757-5056

4. Northwest Pediatric Convenient Care (located in The Children’s Clinic at Springdale) 3057 Springdale Ave., Springdale, AR 72762
   Mon–Fri: 3pm–11pm, Sat and Sun: 8am-8pm  479-751-2522

BREAST IMAGING

5. Northwest Breast Imaging Center at Willow Creek
   3D Mammography Technology • Ask about our Saturday appointments
   5501 Willow Creek Dr., Suite 103, Springdale, AR 72762
   Mon–Fri: 8am-4:30pm
   479-750-6660
   479-757-4135 to schedule your mammogram

CARDIOLOGY

6. Northwest Cardiology–Bella Vista
   1102 NW Lowes Ave., Suite 2, Bentonville, AR 72712
   Thurs: 9am-noon
   479-553-2200

7. Northwest Cardiology–Bentonville
   2900 Medical Center Pkwy., Suite 240B, Bentonville, AR 72712
   Also serving Bella Vista, Siloam Springs and Springdale
   Mon–Thurs: 8am-5pm, Fri: 8am-noon *Se habla español
   479-553-2200

8. Northwest Cardiology–Springdale
   601 West Maple Ave., Suite 703, Springdale, AR 72764
   Mon–Thurs: 7:30am-4:30pm, Fri: 7:30am-1:30pm
   479-750-2203

GASTROENTEROLOGY

9. Northwest Gastroenterology–Bentonville
   2900 Medical Center Pkwy., Suite 310, Bentonville, AR 72712
   Mon–Thurs: 8am-noon, 1pm-5pm, Fri: 8am-noon
   479-553-2250

10. Northwest Gastroenterology–Springdale
    601 W. Maple Ave, Suite 213, Springdale, AR 72764
    Mon–Thurs: 8:30am-5pm, Fri: 8:30am-12:30pm
    479-757-8150

INFECTIONOUS DISEASES

11. Northwest Center for Infectious Diseases
    2900 Medical Center Pkwy., Suite 240A, Bentonville, AR 72712
    T, W, Th: 8am-noon
    479-553-2121

Jose Loyo, MD*
RPVI, FACC, FSCAI
Interventional Cardiology

Jamon Pruitt, MD, FACC
Interventional Cardiology

Garrett Sanford, MD, FACC
Non-invasive Cardiology

Michael Allen, MD, FACC
Interventional Cardiology

Ahmad Elesber, MD, FACC
Interventional Cardiology

Allan Weston, MD

Ranga Balasekaran, MD, FACG

Mark Lee Stillwell, MD, FACP

Daniel Young, MD
Northwest Health System Raises the Bar
Serving the Entire Community

We often think of a hospital as a place to go only when needing help with an illness or accident. There are, however, reasons patients “elect” to be admitted to the hospital when they are healthy. For example, women elect to go to the hospital to deliver their baby but they are not actually “ill”. Orthopedic patients elect to come to the hospital for joint surgery but are not technically ill.

Northwest Health System hospitals in Northwest Arkansas have unveiled new services and programs for just those patients!

Although the miracle of birth occurs every day, each one is unique. Mothers-to-be and their healthcare provider make a birth plan and do all they can to ensure the safe arrival of this most precious wonder. Sometimes, things don’t go as planned and further care is required.

“A Level III NICU (Neonatal Intensive Care Unit) like ours is the highest level there is in NWA,” Courtney Reeves, RN, Director of the NICU for Willow Creek Women’s Hospital (WCWH) and Northwest Medical Center (NMC) - Bentonville says. “We are able to serve mother and baby as early as 23 weeks gestation all the way to term.”

WCWH also provides a Neonatal ICU transport team to pick up NICU babies at hospitals that do not have a NICU. The transport team includes a NICU-trained RN and respiratory therapist to bring baby to WCWH where the neonatal specialists can provide the care baby needs.

Sameer Wagle, MD, board certified neonatologist also points out, “Willow Creek is the only NICU facility in NWA that practices family-centered care promoting mother-baby bonding that includes a private room for mothers and babies to stay together. If they don’t have mom with them from day one, babies don’t do as well so it is important to have baby and mom together...local access is crucial.”

Once baby “graduates” from the NICU, Northwest Health System offers the only follow-up program of its kind available in NWA called the NICU Graduate Care Clinic. It’s a two year program with neonatologists, pediatricians, social services, speech therapists, nutritionists, and occupational therapists that follow baby to ensure milestones are being met.

WCWH’s recent renovation and remodelling of the spacious, private labor, delivery and recovery suites now provide a spa-like environment for moms and babies. Female patients at WCWH for medical/surgical care will enjoy the same relaxing atmosphere.

NMC - Bentonville is also leading the way in women’s health with the opening of their new six-bed Level II NICU. “The Bentonville NICU is managed by the Willow Creek Women’s Hospital staff to ensure the same high quality of care is provided at both campuses,” Sharif Omar, CEO, Northwest Health System says. “This will also allow a smooth transition for any baby who may still require a higher level of care.”

Both Northwest hospitals that deliver babies provide the “The Golden Hour” approach to caring for newborns. Physicians and staff encourage...
MATERNAL FETAL MEDICINE

Maternal-Fetal Medicine Center of Northwest Arkansas
5501 Willow Creek Dr., Suite 202, Springdale, AR 72762
Mon–Thurs: 8am–4:30pm, Fri 8am–noon
479-249-6905

NEONATOLOGY

Neonatology at Willow Creek Women’s Hospital
4301 Greathouse Springs Rd., Springdale, AR 72762
Open 24/7
479-684-3132

Northwest Neonatal Graduate Clinic
5501 Willow Creek Drive, Suite 105, Springdale, AR 72762
Tues, Wed: noon–5:00pm
479-684-3132

OB/GYN

Women’s Health Associates
2900 Medical Center Pkwy., Suite 370, Bentonville AR 72712
Mon–Fri: 8am–5pm
479-553-2525

ORTHOPEDICS/SPORTS MEDICINE

Northwest Orthopedics–Springdale
601 W. Maple Ave., Suite 401, Springdale, AR 72764
Mon–Thurs: 8am–5pm, Fri: 8am–noon
479-757-5052

Northwest Rehab Therapy at The Agility Center
1502 S.E. 28th St., Suite 8, Bentonville, AR 72712
Mon–Fri: 8am–5pm
479-553-4292

PEDIATRICS

Best Start Pediatric Clinic
5501 Willow Creek Dr., Suite 104, Springdale, AR 72762
Mon–Fri: 8am–5pm
479-575-9359

The Children’s Clinic at Har-Ber Meadows
6636 W. Sunset Ave., Suite A, Springdale, AR 72762
Mon–Thurs: 8am–5pm, Fri: 8am–noon
479-306-4242

The Children’s Clinic at Springdale
3057 Springdale Ave., Springdale, AR 72762
For appointments: Mon–Fri: 8am–5pm
For urgent care: Mon–Fri: 3pm–11pm, Sat and Sun: 8am–8pm
479-751-2522

OUTPATIENT IMAGING

Arkansas Medical Imaging & Open MRI
361 E. Millisap Rd., Fayetteville, AR 72703
Mon–Fri: 8am–5pm
479-575-9359

Arkansas Medical Imaging & Open MRI
2000 S. 42nd Street, Suite 110, Rogers, AR 72758
Mon–Thurs: 8am–5:30pm, Fri: 8am–4pm, add’l hours by appointment
479-306-4242

Susan Averitt, MD
Staci Graber, APN
Megan Kumpe, APN

J. Marcus Heim, DO
Steven B. Johnson, PA-C

Bernard Canzoneri, MD

Mark Lovell, MD

Laure Anderson, MD
April Durham, MD
Mildred Ford, MD
Craig Keefer, MD

Mark Allard, MD
Sameer Wagle, MD
Bo Lin, MD
Lisa Bearden, MD
Amy Sarver, MD
Amber Sills, MD
Alexa Brown, MD
Sarah Rains, MD
David O’Neill, MD
Stephanie Williams, MD
Lisa Wilson, MD
Lisa Bearden, MD
Amy Sarver, MD
Amber Sills, MD
Alexa Brown, MD
Sarah Rains, MD
David O’Neill, MD
Stephanie Williams, MD
Lisa Wilson, MD
mom and family to spend the first hour with baby without interruption to facilitate bonding. “Skin to Skin” is another program designed to assure a quality birth experience and means that after birth, whether vaginal or C-section, a stable baby is immediately placed on mom’s chest, skin to skin, not in the warmer.

“All assessments are done on mom’s chest,” Reeves says. “This is done even after a C-section… research shows that skin to skin helps regulate baby’s blood sugar, temperature, breathing, helps mom need less pain medication and provides the opportunity for immediate breast feeding,” Reeves explains.

If instead of delivering a baby, a new hip, a new knee or spinal surgery is the reason a patient is admitted to NMC-Bentonville, the new Orthopedic and Spine Center is just an elevator ride up to the third floor from the main hospital lobby.

The new 6,200 square foot 11-bed Center is beautifully appointed and specifically designed and staffed to serve the needs of orthopedic and spine patients. It includes newly remodeled, private, patient and guest rooms and is staffed by physical therapists and RNs expressly trained in the care of orthopedic and spine surgical patients. The Center was also created and designed with the intent of having family members included in the recovery. “Everything is covered before you leave,” Dr. Chris Dougherty, board certified orthopedic surgeon and medical director of the Northwest Health Sports Medicine program says. “We teach patients and loved ones how and what to do in order to recover at home so less people end up going to a rehab facility. It is a private experience that involves the patient and family,” he adds.

Omar explains, “We wanted to build a facility that not only supported our current surgeons but also enhanced services for the NWA community. With over 40% of back patients leaving NWA, we are happy to have fellowship trained orthopedic spine surgeon, Charles Nalley, MD join our team.”

“Throughout Northwest Health System, our teams continually look for ways to improve our patients’ experiences and strive to always be the healthcare provider of choice,” Omar says. “Our patients and physicians expect quality care so we regularly invest in these kinds of programs and expansions to meet and exceed their expectations and needs.”

For more information, visit www.northwesthealth.com or call 1-800-734-2024 to connect with a physician.
**PRIMARY CARE**

24 **Northwest Medical Plaza–Bentonville**  
2900 Medical Center Parkway, Suite 220, Bentonville, AR 72712  
**Mon–Fri: 7:30am–4pm**  
**479-553-2664**

25 **Northwest Family Care–Rogers**  
16158 West Persimmon, Rogers, AR 72712  
**Extended Hours: M,Th: 8am–8pm; Tu,W,F: 8am–5pm**  
**479-636-7192**

26 **Northwest Family Care–Westside**  
3875 W. Sunset Ave., Springdale, AR 72762  
**Extended Hours: Mon–Thurs: 8am–7pm, Fri: 8am–5pm**  
**479-751-9236**

27 **Northwest Family Medicine–Centerton**  
101 Sun Meadow Dr., Centerton, AR 72719  
**Mon, Tues, Wed, Fri: 8am–5pm, Thurs: 1pm–5pm**  
**479-795-0426**

28 **Northwest Family Medicine–Lowell**  
225 N. Bloomington, Suite B-D, Lowell, AR 72745  
**Extended morning hours and same day appointments: M, T, Th: 7am–7pm, Wed: 7am–12:30pm, Fri: Closed**  
**479-757-5054**

29 **Northwest Family Medicine–Tuscany Square**  
2603 W. Pleasant Grove Rd., Suite 109, Rogers, AR 72758  
**Mon–Fri: 8am–5pm**  
**479-636-4138**

30 **Northwest Medical Plaza at Pinnacle**  
2000 S. 42nd St., Suite 100, Rogers, AR 72758  
**Extended hours: Mon–Sun: 8am–8pm**  
**479-273-9173**

31 **Northwest Medical Plaza at Sugar Creek**  
1102 NW Lowes Ave., Suite 2, Bentonville, AR 72712  
**Mon–Fri: 7am–5:30pm**  
**Walk-ins welcome: M–F, 7:30am–9:30am; M,Tu,W,F: 4pm–5:30pm**  
**479-254-8563**

32 **Northwest Medical Plaza–Wedington**  
3399 W Black Forest dr., Suite 2, Fayetteville, AR 72704  
**Extended hours: M–Th: 8am–noon and 2pm–6pm, Fri: 8am–noon**  
**479-757-5056**

33 **Northwest Primary Care–Centerton**  
331 Commercial St., Centerton, AR 72719  
**M–Th: 8am–4:30pm, Fri: 8am–noon**  
**479-795-2107**

34 **Northwest Primary Care–Har-Ber Meadows**  
6636 W. Sunset Ave., Suite A, Springdale, AR 72762  
**M–Th: 8am–5pm, Fri: 8am–noon**  
**479-361-4631**

35 **Northwest Primary Care–Springdale**  
3409 Elm Springs Rd., Springdale, AR 72762  
**M–Th: 8am–5pm, Fri: 8am–noon**  
**479-927-2100**

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**Practitioners**

- **Ronny G. Phipps, MD**  
- **Jeffrey Bearden, MD**  
- **Anna Eremieva, MD**  
- **Amy Irwin, MD**  
- **Lynn Davis, MD, Internal Medicine/Pediatrics**

- **Tonya Hulsey, APN**

- **Ryan DeClerk, MD**  
- **Martin Hannon, MD**  
- **Donny Coker, MD**

- **Pearl Samuel, MD**  
- **Ryan Hueter, DO**  
- **Audrey Aleck, DO**

- **Randy D. Conover, DO**  
- **James Baker, DO**  
- **Stuart Benson, DO**

- **Michelle Manthe, PA**  
- **Dustin Pope, DO**  
- **Robert Wilson III, MD**

- **Shawna Holcomb, DO**  
- **Scott Musick, DO**  
- **Carolyn Reeves, DO**

- **John Price, MD**  
- **Pearl Samuel, MD**  
- **Shawn Holcomb, DO**

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**Practitioners (continued)**

- **Randy D. Conover, DO**
- **John Price, MD**
- **Pearl Samuel, MD**
- **Shawn Holcomb, DO**
**Obesity is a Disease in Which Arkansas Ranks Number One**

It’s a dubious honor and one that poses a threat to the lives of many Arkansans but we lead the nation in obesity. That’s right. We are #1. So what’s to be done? How many obese Arkansans have made well intentioned resolutions at this time of year to get the weight off just to find they cannot sustain the effort long term?

As a state, what does ranking #1 in the US for obesity look like for Arkansans? One in three Arkansans is considered obese. Arkansas residents ages 45 to 64 make up nearly 42% of those dealing with this dangerous disease.

**What is Obesity?**

Obesity is a disease in which fat levels in the body exceed healthy limits, most widely defined as a BMI (Body Mass Index) of 30 or higher. Individuals with a BMI of 35 to 40 have clinically severe obesity that can lead to challenging health conditions including diabetes, high blood pressure, sleep apnea, reflux disease, heart and lung disease, arthritis and joint problems.

According to the American Medical Association, a BMI of 40 or greater indicates a person is morbidly obese and such individuals are at very high risk of not only developing obesity-related health conditions but early death.

“Obesity is a very cruel disease,” says Roller. “My patients feel discriminated against everywhere they go,” he explains. “We make sure they know when they come to our practice, they are like a member of our family and we do everything we can to make sure they feel that,” he adds.

“It is a fact that obesity shaves an average seven years off a person’s life,” says Roller. “Combine that with the fact that if you have a BMI of over 35 (meaning you are 60 to 70 pounds overweight), the chances of you losing it on your own is less than 1%.”

Despite daunting statistics, the good news for obese Arkansans is that there are real long term solutions! Dr. Roller and his associates at Roller Weight Loss and Advanced Surgery, Yong Kwon, MD and Joshua Mourot, MD, are the only group of all fellowship-trained bariatric and advanced laparoscopic surgeons in Arkansas offering the most modern and extensive weight loss surgery techniques available to help patients take control of their weight and reclaim their health. According to Roller, the patients’ specific needs determine the best surgery option. For example, a person with rheumatoid arthritis or gout will not necessarily be best served with the same kind of bariatric surgery as someone with Crohn’s Disease.

**What’s Involved?**

The patient’s journey to better health through weight loss surgery begins with attending a free, informational seminar at Roller Weight Loss and Advanced Surgery or watching the informational seminar online at www.rollerweightloss.com. Information about weight loss surgery options and what to expect after surgery are provided. Once registered, patients will meet with a Bariatrician, a bariatric medical specialist, who will conduct a thorough medical evaluation and order all appropriate tests and consultations. Additionally, patients will meet with a bariatric dietitian to review both pre-and post-op nutritional plans.

After the initial consultation, all documentation is submitted to the insurance company for approval of the procedure. If any additional information is needed, the insurance company will notify the surgeon’s office. Once insurance approval is obtained, the next appointment is with our medical team is so important to helping our patients become healthy again. Once you have surgery with us, you become a part of our family,” says Roller. In addition to an intentionally frequent follow up schedule with the team at Roller Weight Loss and Advanced Surgery beginning right after surgery and spanning over weeks, months and years, bariatric patients are offered a monthly support group meeting to help them along their journey.

Continued next page
Having a Financial Impact

Weight loss surgery also reduces the financial burden associated with obesity. Take the example of Type 2 diabetes. Ninety-five percent (95%) of Type 2 Diabetics suffer from obesity. The average cost for that is $13,700 per patient, annually.

“The cure rate for diabetes after weight loss surgery is 77-80%, and often we see it disappear within only a few days after the surgery,” says Roller.

According to Roller, many obese people also suffer from knee, hip and back pain. The average spinal surgery can cost upwards of $100,000 and a knee replacement surgery averages about $50,000. Roller estimates that as many 50% of spinal surgeries for obese patients can be avoided after significant weight loss with bariatric surgery. In addition, many knee and hip surgeries can be avoided after weight loss surgery if they are still needed, and their effectiveness can be significantly increased after.

Roller sights a particularly heart-warming patient story. “He emailed me to say he had broken some of his ribs while snow skiing, and he blamed me,” says Roller. “He then thanked me saying that without the surgery, he never would have been up on that mountain having the time of his life and that surgery allowed him to go and be involved on a family vacation, something he hadn’t done in over 15 years. He said he would be glad to break a couple of ribs every year to be able to have that kind of time with his family. He also said he bought a boat and was now water skiing in the summer.”

The average person can only last on a diet for about three months before giving up and returning to their normal habits that put the weight on in the first place. Bariatric surgery allows patients to get the weight off without feeling hungry or deprived so they can begin exercising and forming new, healthier habits that promote a healthier way of life. “Our patient finally know what it’s like to be full and satisfied after eating small portions of food.”

If you struggle with obesity, you have quality options to begin your journey to a healthy life. Make 2016 the year you take control and start living the life you want and enjoying the life you have!

For information visit, https://northwesthealth.4bariatrics.me/ or call 479-757-2040 for information and assistance in registering for an informational seminar.
available since August 2012 to residents of NWA and provides earlier diagnosis of breast cancer and a reduction in call backs that 40 percent of women experience who have the traditional 2D mammograms. 3D mammography has been credited with catching breast cancer much earlier and as a consequence, saving lives and improving the quality of life for many area women.

New Six-Bed Neonatal ICU for Moms and Babies at Northwest Medical Center-Bentonville
Our new six-bed Neonatal Intensive Care Unit (NICU) brings a new level of service to mothers and babies who choose to deliver at our hospital in Bentonville. The same team of neonatal intensive care and maternal fetal medicine physicians and clinical experts currently serving Willow Creek Women’s Hospital now complement our great obstetricians in Bentonville. This extension of coverage into Benton County assures that women throughout NWA have access to care by these unique specialty providers conveniently available close to home.
Northwest Health System’s leadership is focused on assuring women’s healthcare and babies’ needs are met as conveniently and compassionately as possible which includes being able to remain close to home and family.

Emergency Services and our 30-Minute Time Pledge
For nearly five years, Northwest Health System hospitals have offered our 30 Minute ED Time Pledge assuring our ED patients are triaged and seen by a clinical professional within 30 minutes of arrival.

Orthopedic Program
Orthopedic care is a unique service that requires dedicated space and staff so last year, we invested in and opened a new, dedicated eleven-bed Orthopedic and Spine Center. The new Center further enhances the care orthopedic patients receive by the specially trained and educated nurses and physical therapists. Our radiologists are also fellowship trained in musculoskeletal imaging. Additionally, our Bentonville hospital is the only facility in NWA to offer robotics-assisted orthopedic surgery for the MAKO partial knee. This is the only knee replacement procedure done on an outpatient basis.

Both Northwest Health System hospitals in Bentonville and Springdale have total joint programs for hip and knee replacement surgery that are accredited by The Joint Commission (TJC) and proudly display TJC’s Gold Seal of approval for our unique patient-centered orthopedic programs.

Inpatient Rehabilitation
Northwest Health System’s Inpatient Rehabilitation Unit located on the Springdale campus is a 24-bed inpatient designed to provide a wide range of intensive therapies for cancer patients, hip fracture, joint replacement, stroke, amputation as well as complex medical conditions.

Northwest Robotics Surgery Institute
As the facility to first introduce robotic-assisted surgery to the NWA region, Northwest Health System’s Northwest Robotics Surgery Institute located on the Springdale hospital campus recently introduced a second robot that is the latest generation robot available on the market for our robotics trained physicians who specialize in urology, gynecology, oncologic/gynecology, colorectal and general surgery.

Our newest “single-site” robot affords patients the most cosmetically appealing option as the surgery requires only one tiny incision!

This investment in the latest generation of robotic-assisted technology provides surgeons with an alternative to both traditional open surgery and conventional laparoscopy by putting a surgeon’s hands at the controls of an advanced robotic platform. It allows surgeons to perform minimally invasive procedures that use smaller incisions that can potentially help reduce complications. This means patients can get back to normal activity sooner. The Northwest Robotics Surgery Institute is the only facility with two robots in the state of Arkansas!

Cardiac Care
Northwest Health System’s hospital in Springdale was the first hospital in Northwest Arkansas to receive Chest Pain Accreditation with percutaneous coronary intervention (PCI) from the Society of Cardiovascular Patient Care (SCPC) setting the bar for emergency cardiac care in our community. It was fitting since the first open-heart procedure ever performed in Northwest Arkansas was performed in Springdale. Today, both our hospitals in Springdale and Bentonville are accredited Chest Pain Centers. Both hospitals have invested heavily in new cardiac catheterization labs and imaging equipment to assure that our staff and interventional cardiologists continue to provide our patients with the highest quality of cardiac care possible.

Stroke Care
Northwest Health System hospitals in Bentonville and Springdale are both leaders in the Arkansas Saves stroke education and treatment initiative that was launched in 2011 having developed protocols for the diagnosis and treatment of stroke patients.

Northwest Health System’s Hospitalist Program
A hospitalist is a hospital-based physician dedicated to caring for patients who are hospitalized for any reason. Our team of skilled and caring hospitalists enhances the quality and continuity of care our patients receive at Northwest Health System hospitals.
Northwest Medical Center–Bentonville
3000 Medical Center Parkway, Bentonville, AR 72712
479-553-1000

- 128-bed acute care hospital with dedicated hospitalist program
- Over 80 physicians representing a wide range of medical and surgical specialties and subspecialties
- **New 8-bed dedicated Pediatric Unit** with NWA’s only pediatric hospitalist (a board certified pediatrician) who is dedicated to the care of pediatric patients on our unit in collaboration with the patient’s primary care pediatrician
- Level III Trauma-Designated Emergency Department with our exclusive Northwest 30-Minute Time Pledge
- Accredited Chest Pain Center and advanced cardiac care services including modern cardiac catheterization labs
- Awarded The Joint Commission’s Gold Seal of Approval for our nationally accredited Total Joint Program

- **New 11-bed, dedicated Orthopedic and Spine Center**
- Leader in the Arkansas Saves stroke treatment and education program since 2011
- New six-bed Level II Neonatal Intensive Care Unit
- Our Family Birth Place offers labor, delivery and recovery suites. Surgical suites for C-sections are located on the same floor, allowing women to remain in the obstetrics unit if a C-section is required.
- OB unit tours and childbirth education classes available by calling 479-553-1200
- Additional services include pediatrics, maternal fetal medicine for care of high-risk pregnancies, neurosurgery and neurology, a new outpatient imaging center, and senior health, sleep lab, wound care and oncology

Northwest Medical Center–Springdale
609 W. Maple Ave., Springdale, AR 72764 | 479-751-5711

- 222-bed acute care hospital with dedicated hospitalist program
- Over 300 physicians representing a wide range of medical and surgical specialties and subspecialties
- Level III Trauma-Designated Emergency Department with our exclusive Northwest 30-Minute Time Pledge
- First hospital in Northwest Arkansas to achieve Chest Pain Center Accreditation
- Arkansas’s first open-heart surgery performed at Springdale
- Modern interventional cardiac catheterization labs and 3D imaging capabilities
- Surgical Weight Loss Program is nationally accredited by the Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program
- Awarded The Joint Commission’s Gold Seal of Approval for our nationally accredited Total Joint Program
- Home of Northwest Robotics Surgery Institute offering two surgical robots including single-site surgery capabilities for gynecology, urology, gynecologic oncology, general and colorectal surgeries
- Inpatient Rehabilitation Services for cancer, stroke, amputation and traumatic injuries
- Additional services include hyperbaric and wound care services, pediatrics, inpatient dialysis, oncology, neurology, sleep lab and senior health

Northwest Medical Center–Willow Creek Women’s Hospital
4301 Greathouse Springs Road, Johnson, AR 72741 | 479-684-3000

- A 64-bed facility
- The only dedicated, full-service women’s hospital in NWA
- Level III Neonatal Intensive Care Unit with 24/7 coverage by neonatologists and neonatal nurse practitioners
- The only hospital in NWA to be certified as a Safe Sleep Hospital dedicated to preventing infant, sleep-related deaths due to suffocation
- More than 34 physicians who are trained in a variety of medical and surgical specialties and subspecialties including maternal fetal medicine to consult with primary OB/GYNs who have patients with a variety of high risk pregnancy issues
- Remodeled throughout, Willow Creek Women’s Hospital offers spacious, private labor and delivery, recovery and postpartum suites
- NICU Graduate Care Program follow-up program for NICU babies which assists babies and their parents for a year following discharge from the hospital
- Full obstetrics services include lactation consultants, childbirth, parenting, wellness and nutrition education.
- Expectant moms may schedule a tour by calling 479-684-3054
- Offering gynecologic, plastic and reconstructive surgery and health care services women need beyond childbearing years
- Low-dose radiation CT scanner that reduces exposure for patients by approximately 50 percent
- A new fluoroscopy/radiology room that offers additional diagnostic services for children, adults and patients in our NICU
- The Breast Imaging Center at Willow Creek, located in the medical office building adjacent to the hospital, offering the first 3D mammography technology in Northwest Arkansas allowing for the earliest detection of breast tumors and abnormalities. The Center also offers stereotactic biopsy and ultrasound. Ask about our Saturday hours. To schedule your mammography, call 479-757-4135
MAP AT A GLANCE

Please use this reference map to find a location near you when you need care. Detailed clinic listings with addresses and hours of service begin on page 3.

Physician Web Site
www.nw-physicians.com

Physician Connection Line
1-800-734-2024

Inpatient Portal

Clinic Patient Portal
www.nw-physicians.com

Northwest Health System includes three hospitals and a growing number of clinics, all conveniently located throughout the region to serve the healthcare needs of the residents of Northwest Arkansas.